VILLAGE CAMPS™

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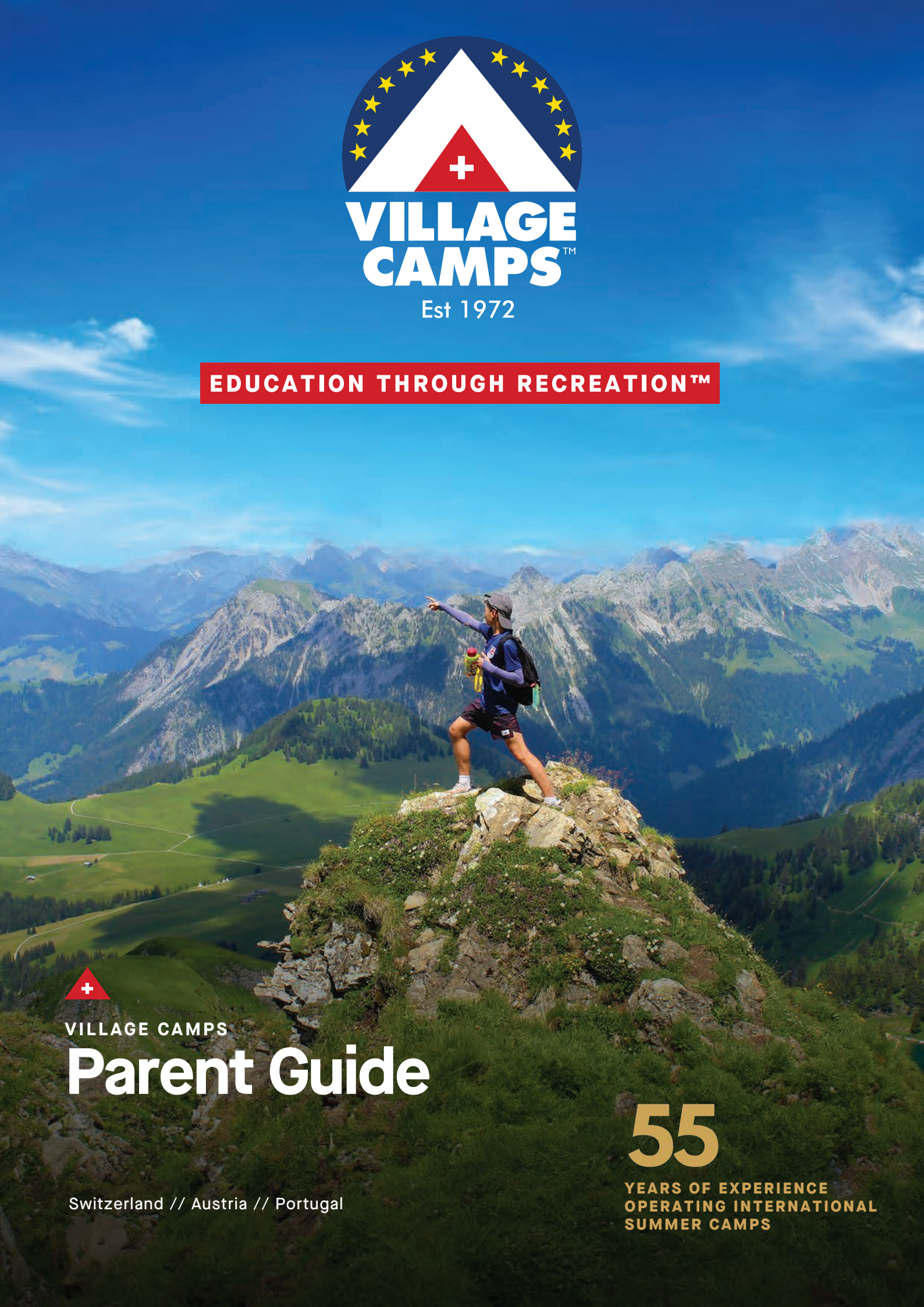
EDUCATION THROUGH RECREATION™



VILLAGE CAMPS

Parent Guide

Switzerland // Austria // Portugal

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YEARS OF EXPERIENCE OPERATING INTERNATIONAL SUMMER CAMPS

2027 DATES & PRICES

SWITZERLAND - LEYSIN

DATES	PROGRAMMES / AGES	PRICES
June 20 - July 3	Junior Adventure Camp (7-9) Adventure Camp (10-17) English Language Camp (10-17)	CHF 5'200.-
July 4 - July 17 July 18 - July 31	Junior Adventure Camp (7-9) Adventure Camp (10-17) STEM & Robotics (10-17) Tennis Camp (10-17) English Language Camp (10-17) French Language Camp (10-17) Sports Camp (10-17)	CHF 5'500.-
	Leadership Training Camp (15-17)	CHF 5'900.-
August 1 - August 14	Junior Adventure Camp (7-9) Adventure Camp (10-17) English Language Camp (10-17)	CHF 5'100.-

ADD-ON: Tennis CHF 650.- Available for all programmes above except Adventure Camp

PORTUGAL – SANTA CRUZ

DATES	PROGRAMMES / AGES	PRICES
July 4 - July 17 July 18 - July 31	Adventure Camp (13-17) Surf Camp (13-17)	EUR 3'800.-

AUSTRIA – ZELL AM SEE

DATES	PROGRAMMES / AGES	PRICES
July 4 - July 17 July 18 - July 31	Adventure Camp (10-17) German Language Camp (10-17) English Language Camp (10-17)	EUR 3'800.-

BOOKINGS

In order to make a reservation at Village Camps, please complete the registration form on our website **ww.villagecamps.com.** If you have any questions you can contact our office: **camps@villagecamps.com, +41 22 990 9400.** Directly after filling out the form an automatic email will be sent stating that your provisional booking has been received. This email does not confirm the registration, please see below information.

Upon completing the online registration form you will be directed to our payment page as a deposit is required in order to secure each booking (CHF 1'000 / EUR 800). This payment can be made online by Visa or Mastercard. Once the deposit has been received your booking will be confirmed by email and will include further important details to prepare your children for camp.

Should you wish to make the deposit payment by bank transfer please find out payment information for our detailed bank information. You may also find all of this information on our website at: **www.villagecamps.com/parents.** Final payment of camp fees including any extra services must be received by May 1st. Bookings received after this date must be accompanied by the full payment.

PARENT LOGIN

When you register for a Village Camp programme a personal online parent account is created automatically to help you to manage your bookings. The information on how to login is sent in the first email you will receive confirming receipt of the provisional booking. Once you are logged in you will see the full list of all children and programmes you have registered. You will also have direct access to your invoice and the ability to make future payments by credit card.

IMPORTANT: A health and travel form are required to be completed for each child who joins our programmes. These forms must be filled out directly from your parent login and our vital to ensuring a safe and secure stay at camp. Thank you in advance for filling in these forms before May 1st.

OPTIONAL EXTRAS

ACCIDENT AND ILLNESS INSURANCE - CHF 140 / EUR 130 per child per 2-week session

For clients who require a combined accident and illness insurance Village Camps has made arrangements with our partners Antae. All accident and illness related medical expenses will be 100% covered, provided that the illness was not present before the start of the programme and that the accident is a new case. Please note that if you do not take this option, you must provide details of your own insurance policy on the health form which you are required to complete.

ESCORTED TRAVEL SERVICE

Please see the table below indicating by camp location the available timeframes for each airport/train station. Any arrivals or departure outside of these times cannot be guaranteed and thus must be approved by a Village Camps representative before booking.

You will find a travel form in your parent login which we kindly ask you to fill in and submit at the latest for May 1st before your child gets to camp. If you have any questions before reserving your trip do not hesitate to contact our advisors at **+41 22 990 94 00** or **camps@villagecamps.com.**

Children arriving a day earlier or departing a day later than the normal dates of the programme may do so by prior arrangement only. In this case a supplement of CHF 215 / EUR 150, per child per night will be added to the invoice. This is not possible before the first session or after the last session.

CAMP	PLACE	ARRIVAL	DEPARTURE	ONE - WAY	RETURN
Leysin, Switzerland	Geneva Airport	09:00 – 19:00	11:00 – 19:00	CHF 100	CHF 200
	Lausanne Train Station	08:00 – 18:00	08:00 – 18:00	CHF 55	CHF 110
Zell am See, Austria	Salzburg Airport	10:00 - 18:00	11:00 - 19:00	EUR 100	EUR 200
	Munich Airport	11:30 - 16:00	12:30 - 16:00	EUR 150	EUR 300
	Zell am See Train Station	08:00 - 20:00	08:00 - 20:00	EUR 40	EUR 80
Santa Cruz, Portugal	Lisbon Airport	09:00 – 19:00	09:00 – 19:00	EUR 75	EUR 150

TRAVEL FORM

A travel form is required to be completed for each child taking part in a Village Camps programme whether they need transfer service or not. It is imperative that this form be filled out directly from your parent login no later than May 15th to ensure a safe arrival to camp. The details for your login can be found in your first confirmation email. If you have any questions please contact our office at **+41 22 990 94 00** or **camps@villagecamps.com**

VILLAGE CAMPS BOOKING CONDITIONS

1. BOOKINGS

a. All bookings are made with Village Camps S.A. (VC), a Swiss company registered in the Canton de Vaud in 1972.
b. No contract exists until VC has received the required deposit or, in the event of bookings made after May 1st, the full payment.
c. A deposit must be received within 48 hours of booking for the booking to be considered valid. An official written confirmation from VC will follow.
d. The person signing the application form warrants to VC that he or she has the authority of each child booked (parent or legal guardian).
e. This contract is subject to Swiss laws and jurisdiction in Leysin, the Canton de Vaud, Switzerland.
f. No additions, deletions, changes, or promises may be made relating to these conditions except in writing by an officer or director of VC.

2. PAYMENT, CANCELLATION, AND REFUND POLICY

2.1. A non-refundable deposit must be paid within 48 hours of booking. Subsequently, full payment for the holidays contracted including extra services, must be received by May 1st. If the balance is not received by May 1st, without any exceptional, written agreement from VC management, the booking will not be valid, and the deposit will be forfeited. The deposit is non-refundable under any circumstance apart from those laid out in section 2.6.
2.2. For any booking made after May 1st, the entire cost of the programme, including any additional fees must be paid to VC within 48 hours of the date of booking. If the payment is not received within the 48 hours; the booking will be deemed void.
2.3. No reimbursement will be made for any reason in the event of a late arrival or an early departure.
2.4. Cancellation: Should you wish to cancel your camp reservation after May 1st the following refunds will be available: Period before which camp starts in which notice of cancellation is received: Cancellation charge if you cancel
- Prior to May 1st: The non-refundable deposit
- Between May 1st and May 31st: 50% of total monies paid
- June 1st until the start of camp: 100% of total monies paid

2.5. No reimbursements will be made should Village Camps be forced to cancel the camp, either before or during the camp if it results from a natural disaster, war, conflict, government unrest, an unforeseen disaster, or any other force majeure event beyond the control of VC. This includes if the government of the country in which VC is operating forces VC to cancel the camp. VC reserves the right to establish and define if it has been forced to close the camp, and the reasons for being forced to cancel the camp.
2.6. Epidemic/Pandemic: Should VC be forced to cancel the camp in advance of the start date of camp due to an epidemic or pandemic; VC will refund all monies paid up to the date of such a cancellation subject to the deduction of an administrative fee of CHF 300.- / EUR 200.- per person, per booking which will be forfeited. Alternatively, the client may choose to substitute any refund of monies and the imposition of the administrative fee by accepting a Credit Note for the full amount paid. The VC Credit Note can be applied in full to any similar VC Camp package for the following summer.
2.7. During Camp, if VC deems, at its sole discretion, weather conditions to be unfavourable or dangerous, VC reserves the right to limit or cancel certain activities. If, consequently, one or more of the advertised activities are cancelled, VC will use all reasonable endeavours to substitute a suitable replacement. In the event of such circumstances the client will not be entitled to a refund.
2.8. VC reserves the right to cancel or modify any of the specialist programmes (ex. Riding Camp) advertised in its publicity in the event of insufficient bookings or for any other exceptional reason beyond its control. In the event of this rare occurrence, VC will offer any directly affected clients a choice of an alternative camp programme or a full refund of all monies paid. This refers strictly the cancellation of an individual camp programme and not the camp in its entirety.
2.9. All payments can be made either via bank transfer to the designated account or by credit card which may be subject to a transaction fee.
2.10. Booking using Credit Notes – all bookings made using Credit Notes are valid for the same camper, camp programme, and location as written on the note or a different programme and location equal to the value of the Credit Note. The exchange rate will be at the discretion of VC within reason, as will the availability of the requested programme. Should a client wish to switch to a more expensive option, the balance is payable to VC.

Bookings using a Credit Note will be subject to an additional deposit on the on the January 10 of each year to confirm intent and reserve the space at camp for an additional CHF 300.- / EUR 200.-. If a specific programme (ex. Riding Camp) is not available the following year, the client may request a refund.

3. LIABILITY

3.1. VC will not be held responsible for the poor execution or non-execution of any service contracted to any other company/supplier. This includes airline companies or other transport companies. Accordingly, VC wishes to make it clear that it will not, under any circumstances, whether before, during, or after camp be responsible for any additional expense, distress, disappointment, loss, damage, injury, accident, delay, inconvenience, or irregularity resulting from or attributable to the act or default of any company, firm or persons in connection with the carrying out of such arrangements or bookings.
3.2. VC cannot be held responsible for any damage caused by its employees apart from a serious misconduct.
3.3. In case of any damage caused by outside services or providers other than VC, VC will have no obligation in filling a claim for compensation nor will it file a judicial claim on behalf of the client. VC will, however, supply the client with all the information possible as well as the conditions of service from said service or provider. Every booking is accepted subject to the conditions imposed by these outside companies or agencies and any claim with respect to such matters must be made against the appropriate principal.

4. PARENTS' RESPONSIBILITIES

Parents or guardians accept full financial responsibility for the following reasons, for any camper they register in VC:

a) Damage caused, whether wilful or not to facilities, equipment, clothing, or anything else which is owned or leased by VC.
b) Repatriation expenses for any camper having to leave camp to any designated destination whether due to illness, accident, misbehaviour, or any other reason at the sole discretion of VC.
c) Any pocket money or any purchase of a personal nature made on behalf of the child for anything not expressly included in the camp package.
d) Rental or purchase of any equipment or any other item deemed essential for a child to enjoy his/her camp experience due to their own equipment being unfit, unsafe or missing.

5. CHILDREN'S BEHAVIOUR

VC reserves the right to send any child home or to any other location nominated by his/her parents, if in the sole opinion of VC, the child is incompatible with the general normal smooth-running of the camp through his/her negligence of the regular standard camp rules and regulations. In this case, all travel costs will be the responsibility of the parents or guardian, furthermore VC will not make any full or partial refund of any monies paid.

6. THIRD PARTY PUBLIC LIABILITY INSURANCE

VC maintains a third-party liability insurance policy which provides indemnity in respect of legal liability to pay compensation for accidental injury to third parties or accident al loss of or damage to their property. The policy is for CHF 10'000'000 per incident (except for Canada).

7. MEDICAL RELEASE

By their signature on the application form, parents or legal guardian authorize VC to take whatever action it deems necessary at its sole discretion to secure medical treatment for the child at the parents' or legal guardian's expense.

8. PROMOTIONAL MATERIALS

VC reserves the right to take photographs or video during the camp sessions to be used for promotional purposes including, but not limited to: daily photo galleries, website, programme brochures, advertisements and for use by VC agents to promote the programmes internationally. Except in cases of testimonials used on our website, social media or in brochures, campers' names are not typically used in connection with the media.

9. PRIVACY POLICY AND DATA PROTECTION

Village Camps follows the GDPR rules to protect your privacy. we do not collect more information than is necessary; use for purposes other than those specified; keep your data if it is no longer needed; spread/sell your data to third parties. We collect data on the basis of "legitimate interest" only. Village Camps websites are secure, encrypted, and professionally managed. All reasonable, necessary measures are taken to protect personal data against theft or compromise. Please refer to the website to read our full Privacy Policy.

VILLAGE CAMPS™

Est 1972

Education Through Recreation™

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YEARS OF EXPERIENCE

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