

Booking conditions

Please read these important booking conditions for your comfort and security.

1. Making a booking

- a. All bookings are made with Village Camps S.A. (VC), a Swiss company registered in the Canton of Vaud in 1972.
- b. **No contract exists until VC has received a signed *Application form* and the required deposit or the full payment for the holiday if after May 15th.**
- c. The person signing the *Application form* warrants to VC that he or she has the authority of each party member (and when a party member is less than 18 years old, the authority of a parent or legal guardian) to contract with VC on behalf of each such member on the basis of these conditions and have agreed to be bound by them.
- d. This contract is subject to Swiss laws and jurisdiction in the Canton of Vaud.
- e. No additions, deletions, changes or promises may be made relating to these conditions except in writing by an officer or director of VC.

2. Payment, cancellation and refund policy

Full payment for the holidays contracted, including extra services, must be received by May 15th. VC reserves the right to cancel the reservation, without refund of the deposit, if this condition is not adhered to. For a supplement, clients may subscribe to the VC cancellation insurance (see condition 9, below). For cancellations made without this insurance, we will retain the following sums:

- a. Up to 30 days before the camp begins - **CHF 1000/€ 700/£600/C\$1000** deposit.
- b. 30 days and less before the camp begins - 100% of the final invoice.
- c. No refund will be made for any reason once a programme has started.

3. Events beyond Village Camps' control.

No reimbursements are made for late arrivals or early departures, regardless of the reasons.

4. Liability

VC is pleased to accept full responsibility for arranging, with reasonable skill and attention, any holiday booked with the company. However, it is not possible for VC to be responsible for any service not directly under the control of VC, such as, but not limited to, North American suppliers, ski lifts, certain hotels, airlines, transportation companies and world events. Accordingly, VC wishes to make it quite clear that it will not, under any circumstances, be responsible for any additional expense, distress, disappointment, loss, damage, injury, accident, delay, inconvenience or irregularity resulting from or attributable to the act or default of any company, firm or persons in connection with the carrying out of such arrangements or bookings or the conveyance of any clients, unless caused by either the proven negligence of, or a proven lack of diligence by VC. Every booking is accepted subject to the conditions imposed by these outside companies or agencies and any claim with respect to such matters must be made against the appropriate principal.

5. Parents' responsibilities

Parents or guardians accept full financial responsibility for anyone they register in VC (children or adults) for the following reasons:

- a. Damage caused, whether wilful or not, to facilities, equipment, clothing or anything else belonging to or leased by VC.
- b. Repatriation expenses for any person having to be sent home or to a designated place, due to illness, accident, misbehaviour or any other reason deemed valid by VC.

- c. Any pocket money or any purchase of a personal nature made on behalf of the child for anything not expressly included in the holiday package.
- d. Rental or purchase of any equipment deemed essential for a child to enjoy his/her holiday due to their own equipment being unfit, unsafe or missing.

6. Children's behaviour

Children, while under full supervision of VC, are expected to comply with all VC rules and regulations. VC reserves the right, during their holiday, to send any child home or to his/her parents, if in the opinion of VC, the child is incompatible with the general well-being of the camp through his/her negligence of said rules and regulations. In this case, all travel costs would be the responsibility of the parent or guardian and no refund of camp fees would be considered.

7. Adverse weather conditions

VC cannot be responsible for weather conditions that adversely affect the client's ability to participate in activities offered in any Village Camps' programmes. Furthermore, if, in VC opinion, conditions are hazardous due to adverse weather, activities may be curtailed or cancelled. If published activities are cancelled for any reason, VC will do everything possible to find alternative activities for its clients.

8. Third party public liability insurance (responsabilité civile)

VC maintains a third party liability policy with Zurich Assurance. This policy provides an indemnity in respect of legal liability to pay compensation for accidental injury to third parties or accidental loss of or damage to their property. The policy is for CHF 10,000,000 per incident (except for Canada).

9. Optional "no-quibble" cancellation insurance

VC provides an optional cancellation insurance, which offers the complete reimbursement of all fees in the event of cancellation, for any reason whatsoever, subject to our liability conditions (See item 4 of booking conditions).

The following conditions apply:

- a. The cancellation insurance must be requested on the application form - it cannot be added at a later date.
- b. All payment conditions must have been met (see conditions 1 and 2, above).
- c. The cost of the cancellation insurance itself and/or any Geneva Special Escorts will not be refunded.
- d. VC must be notified of cancellation in writing or by fax at least ten days before the camp begins.

10. Cancellation or modification of programmes

VC reserves the right to cancel or modify any programme or programmes listed in our brochure because of an insufficient number of participants or for any other reason beyond its control. If this rare event occurs, VC will offer clients their choice of an alternative camp programme or full refund of any monies paid.

11. Promotional materials

VC reserves the right to use any photographs, art work, etc, of the children on its website and in any of its future publications.

12. Medical release

VC shall have full authority to take whatever action it deems necessary to safeguard the health and well-being of the child. Such authority shall include the right of VC to take the action it deems necessary to secure medical treatment for the child at the parent's or guardian's expense.